Nutreco

Nutreco is a global leader in the animal nutrition sector. Their mission is to feed the future by offering innovative solutions that go beyond nutrition. They provide best-in-class advice and technology to help their customers produce more feed in a sustainable way, supporting the growing global population.

Industry:
Global Feed Industry

Number of Employees:
11,200

Endpoints Running ABR:
3000

Number of Sites:
98 sites in 33 countries

nutreco

The Challenge

Nutreco needed a comprehensive yet highly flexible Endpoint Privilege Management (EPM) solution to manage Local Admin rights effectively for various user groups identified by their security team. E.g., one group of users who only require elevation of specific applications, while developers require more extensive rights, albeit still under full audit and control.

The security risk posed by having too many local admins on workstations was flagged as a significant concern. However, removing elevated rights indiscriminately would hinder day-to-day operations, necessitating a solution that balanced security with productivity.

The Solution

Nutreco launched a pilot program to test and fine-tune configurations for different use cases. They initiated an awareness campaign to inform users about Admin By Request, explaining why it was being deployed, its functionalities, and straightforward usage instructions. Initially, Admin By Request was deployed without automatically removing admin rights, allowing the IT team to gather valuable usage insights.

Once rights were revoked, specific configurations were centrally applied, ensuring that each user group received the appropriate level of admin access. The deployment of Admin By Request's 2MB MSI installer via Intune was smooth and efficient.

✅ **Admin** By Request

The Impact

Removing local admin privileges from all workstations has significantly enhanced Nutreco's security posture. The primary goal of banning local admin access was achieved, meeting the organization's security and operational requirements.

Feedback from IT colleagues has been positive, though the implementation required a careful Organizational Change Management (OCM) approach to address natural resistance from users accustomed to having admin rights for years.

Overall, the transition has been successful, with users adapting to the new system and maintaining productivity.

Moving Forward

Nutreco plans to extend the implementation of Admin By Request across all endpoints as the organization continues to grow. By doing so, they aim to maintain high security standards while ensuring flexibility and productivity for their users.

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> Admin By Request resolved our specific use case by removing admin access rights, thereby increasing our workplace security and preventing users from logging in with admin credentials. It offers a secure and flexible alternative while allowing us to remain productive.
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> **"**
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> ~
>
> Gert-Jan Ulen,
> Domain Manager - Workplace Services
> & Global Servicedesk

Linktree✲

⊘Admin By Request