Admin By Request
By FastTrack Software

EXECUTIVE SUMMARY

Admin By Request's Privileged Access Management (PAM) solution is designed to solve the security and productivity challenges relating to Local Administration rights usage within today's security conscious and highly distributed enterprises. Employees achieve optimum productivity by utilising secure methods to safely elevate the every day trusted tasks. IT departments achieve significant time and resource savings as employee requests for elevation are offloaded and routed through streamlined, fully audited and automated workflows.

THE PROBLEM

Employee workstations are one of the most vulnerable parts of your company's IT system.

Your Employee's Workstations can be easily compromised if a user with Local Admin Rights runs an executable that contains malware.

The Network security of your company can be compromised by an attacker to steal data, financials and IP if just one compromised user is operating with unrestricted local admin rights.

Removing Local Admin Rights from managed endpoints mitigates critical vulnerabilities but prevents users from running everyday trusted tasks that require privileged elevation.

The lack of just in time Privileged Access Management (PAM) can lead to a **decline in staff productivity**, impacting on the company's overall performance.

THE SOLUTION

Admin By Request allows your employee to confidently reduce risk, maintain productivity and stay out of the headlines.

Admin By Request enables rapid provisioning of *just in time privilege elevation* across your entire workforce.

The result is enhanced productivity for your workforce. As all elevations can be **fully audited** you are able to maintain full compliance with security frameworks such as ISO 27001.

HOW DOES IT WORK?

An employee requests admin rights together with a valid reason using the **Admin By Request** endpoint agent. Typical scenarios include adding printers/ devices, installing software or running applications that require elevation.

The IT team receive the approval request instantly and are then able to **decide whether it should be approved or denied.** Request processing can be performed via SaaS portal, mobile app or smartwatch to ensure quick response.

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HOW YOU CAN REQUEST ADMIN RIGHTS

AUTO ELEVATION:
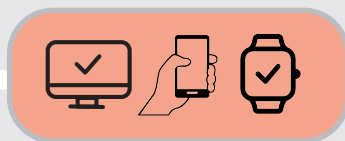Fully automatic approval under full audit, no approval required.

AUTHORISED ELEVATION:
Users require authorisation by a portal administrator to gain elevation.

ONE TIME PIN (OTP):
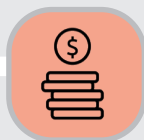Fallback for when authorisation is required and user is offline.

OUR COMPETITIVE ADVANTAGE

Ease of Use
Simple to deploy, manage and maintain

Designed for Local Admin Rights
Just the features you need

Value for Money
Low cost per endpoint pricing

Highly customizable
Multiple modes
for different usage scenarios

> " We use Admin By Request to manage local admin rights at Atos in over 60 countries globally....
> We would definitely recommend Admin By Request to any organisation looking to solve the local admin rights problem. "

Atos Senior Consultant

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